



Rosen JCC Privacy Policy

The Rosen JCC's Privacy Policy describes how the Rosen JCC collects, uses, and shares your personal data.

Updated March 31, 2023



At The Jack & Lee Rosen Jewish Community Center (“Rosen JCC”), we are committed to protecting the privacy of our members and visitors. This Privacy Policy describes how we collect, use, and share your personal data.

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Data Collection

We may collect personal information from you, including your name, address, phone number, and email address when you sign up for our programs, register for events, or submit a request or inquiry through our website. We may also collect other information, such as your interests and demographic information, to better understand our audience and tailor our offerings to meet their needs.

Data Encryption

All data collected by Rosen JCC is encrypted both at rest and in transit to ensure that your personal information remains secure. We take every reasonable precaution to protect your data from unauthorized access, disclosure, or loss.

Third-Party Hosting and Data Transfer

The Rosen JCC may use third-party providers for the hosting and transfer of member and visitor data. These providers may have their own privacy policies and security measures in place.

We take appropriate steps to ensure that these third-party providers are compliant with applicable data protection laws and regulations and that they implement appropriate security measures to protect the privacy and security of member and visitor data during transfer and storage.

However, we cannot guarantee the security of data during transmission over the internet or while it is in the possession of third-party providers. Users should be aware that any transmission of data over the internet carries some level of risk and should take appropriate precautions to protect their personal information.

Use of Information

We use the information we collect to provide you with the services and programs you request, to respond to your inquiries, to improve our offerings, and to communicate with you about our events and activities. We may also use your information for internal record-keeping purposes.

Security Measures for Payment Processors and Financial Information

The Rosen JCC understands the importance of the security of your financial information. We use industry-standard security measures to protect your financial information during transmission and storage.

- **Payment Processors and PCI Compliance**

PCI data security standards apply to credit card information and require that we implement appropriate safeguards to protect the privacy and security of credit card information. We use third-party payment processors to process payments for certain services, such as memberships or program registrations. These payment processors may have their own privacy policies and security measures in place to protect your financial information. We will take appropriate steps to ensure that these payment processors are compliant with applicable laws and regulations.

- **Financial Information**

We only collect financial information that is necessary to process your payment for services provided by the Rosen JCC. This information may include your credit card number, expiration date, and CVV code. We do not store this information on our servers. Instead, we use third-party payment processors to securely store and process this information.

HIPAA Compliance

The Rosen JCC is committed to protecting the privacy and security of member and visitor data, including protected health information (PHI). We comply with the Health Insurance Portability and Accountability Act (HIPAA) when applicable.

Our Early Childhood Learning Center, health and wellness programs, and other offerings may involve the collection and use of PHI. In these cases, we take appropriate steps to ensure that the PHI is protected in accordance with HIPAA regulations. This may include obtaining written authorization from members or visitors before collecting or using their PHI.

We also implement appropriate administrative, physical, and technical safeguards to protect the privacy and security of PHI. These safeguards include, but are not limited to, access controls, password policies, encryption, and employee training.

- **Third-Party Providers**

We may use third-party providers for the storage and processing of member and visitor data, including PHI. These third-party providers may have their own privacy policies and security measures in place to protect your data. We will take appropriate steps to ensure

that your data is only used for the purposes for which it was collected and that your privacy rights are respected.

Cookies and Third-Party Technologies

Rosen JCC and its partners use cookies and other identification technologies on our apps, websites, emails, and online ads for purposes described in this notice.

- **What Are Cookies?**

Cookies are small text files that are stored on your device when you access our apps, websites, emails, and online ads. They help us recognize your browser and remember your preferences, such as your language and location settings. Cookies also help us understand how you use our apps, websites, emails, and online ads, so we can improve our services and tailor our offerings to meet your needs.

- **How We Use Cookies**

We use cookies to provide you with a more personalized experience and to improve our services. For example, we use cookies to:

- Remember your preferences and settings
- Authenticate you as a user
- Analyze site usage and performance
- Provide relevant content and advertising
- Monitor and prevent fraud and security risks

- **Third-Party Technologies**

We may also use third-party technologies, such as pixels and web beacons, to collect information about your usage of our apps, websites, emails, and online ads. These technologies may be used by our partners to measure the effectiveness of our advertising campaigns and to deliver targeted ads based on your interests and preferences.

- **Your Choices**

You can control cookies and other identification technologies through your browser settings. However, disabling cookies may limit your ability to use certain features of our apps, websites, and services.

COPPA (Children Online Privacy Protection Act)

The Rosen JCC takes the privacy of children very seriously. We do not knowingly collect or solicit personal information from children under the age of 13. If you are under 13 years old, please do not use our apps, websites, or services or provide any personal information to us.

We do not specifically market to children under the age of 13 years old. If we become aware that we have collected personal information from a child under the age of 13 without parental consent, we will take appropriate steps to delete that information.

- **Parental Consent**

If you are a parent or legal guardian and believe that your child under the age of 13 has provided personal information to us without your consent, please contact us at privacy@rosenjcc.org. We will take appropriate steps to delete the information and to ensure that it is not used or disclosed for any purposes.

Sharing of Information

We do not sell or rent your personal information to third parties. We may share your information with our trusted partners to provide you with the services and programs you request. We may also disclose your information if required by law or if we believe that such disclosure is necessary to protect our rights or the rights of others.

Your Rights Over Your Information

You have certain rights over your personal information, including the right to access, correct, delete, or restrict the use of your information. You also have the right to object to the processing of your information and to request that we transfer your information to another organization.

- **Accessing Your Information**

You have the right to request access to the personal information we have collected about you. You can do this by contacting us at privacy@rosenjcc.org. We will respond to your request within a reasonable timeframe and provide you with a copy of the information we hold about you.

- **Correcting or Deleting Your Information**

If you believe that any of the personal information we have collected about you is inaccurate or incomplete, you can request that we correct or delete it. You can do this by contacting us at privacy@rosenjcc.org. We will review your request and take appropriate action to correct or delete the information.

- **Restricting the Use of Your Information**

You have the right to request that we restrict the use of your personal information. You can do this by contacting us at privacy@rosenjcc.org. We will review your request and take appropriate action to restrict the use of your information.

- **Objecting to the Processing of Your Information**

You have the right to object to the processing of your personal information for certain purposes, such as direct marketing or profiling. You can do this by contacting us at privacy@rosenjcc.org. We will review your request and take appropriate action to stop processing your information for the specified purposes.

- **Transferring Your Information**

You have the right to request that we transfer your personal information to another organization. You can do this by contacting us at privacy@rosenjcc.org. We will review your request and take appropriate action to transfer your information to the specified organization.

Caution Regarding Data Safekeeping

While the Rosen JCC takes appropriate measures to protect the privacy and security of member and visitor data, we also caution users to take appropriate steps to protect their own personal information.

We encourage users to use strong, unique passwords and to avoid sharing their login credentials with others. Users should also be cautious when providing personal information to third-party websites or services and should review the privacy policies and terms of use of these websites before providing any personal information.

If users become aware of any unauthorized access or use of their personal information, they should contact us immediately so that we can take appropriate steps to investigate and address the issue.

Opting Out

If you do not wish to receive communications from us, you may opt out at any time by following the instructions provided in our communications or by contacting us directly.

Changes to This Policy

We reserve the right to change this Privacy Policy at any time. Any changes will be posted on our website and will be effective immediately upon posting.

Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at privacy@rosenjcc.org.