

Parent Handbook

The Jack and Lee Rosen Jewish Community Center Early Childhood Learning Center



Call Visit Like Selah Levin: 407-387-2746 rosenjcc.org/early-childhood facebook.com/rosenjcc

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Philosophy, Mission and Goals

Thank you for choosing the JCC Early Childhood Learning Center. You've made a very important decision, one that will affect your child's outlook, adjustment and future success in and out of school. Our mission is to guide children in their development of social–emotional, academic, creative, cultural and physical skills so that they embrace a love for learning and gain confidence. The end result will be a child who meets the world head-on saying, "I can do it".

The goals of our Early Childhood Learning Center are to:

- 1. Provide for the health and safety of the children.
- 2. Provide opportunities for social development. Recognize the child's need to get along with other children and adults, provide materials which encourage group activity, and help children to develop techniques which allow them to be accepted members of a group.
- 3. Be challenging without being over-stimulating, permitting the child to go at his own pace and according to his own ability.
- 4. Provide opportunities for emotional growth; help the child gain independence. To help children express their feelings in acceptable ways.
- 5. Maintain an unhurried atmosphere where a child learns by doing and where the value lies in "the joy of", rather than in the finished product.
- Provide plenty of time and materials for free spontaneous play, for creating with a variety of materials, and for investigating and experimenting.
- 7. Meet the nutritional needs of the child while he is in school and help him develop good health habits.
- 8. Maintain a calm, attractive, stimulating and motivating physical environment.
- 9. Provide for group and individual activities according to the needs, interests and potential of the children while recognizing the children who may have special needs and interests.
- 10. Provide opportunities for parents to be involved in the child's school experiences.
- 11. Provide experiences for families to enrich and enhance Jewish values, traditions and culture.
- 12. Strengthen and support the family.

The environment we provide is warm and loving, enriching, and developmentally appropriate. We strive to provide a program where children are learning every minute of the day. Join us...become involved in your child's future. We are delighted that you are a part of our "JCC Family". We look forward to a wonderful year working together.

Licensing

The Florida Department of Children and Families (DCF) licenses the Early Childhood Learning Center. Our DCF License Number is C09OR1121.

Anti-Violence Policy

In an effort to cut down on violent or aggressive play, toys, clothing and paraphernalia that instigate aggressive play may not be sent or worn to school. These items include but are not limited to: toy weapons and war figures. Please use your best judgment when dressing children and purchasing lunch boxes and backpacks. Superheroes may cause aggressive play. We appreciate your cooperation.

Inclusion Policy

The JCC staff believes that our school should be a place where all children can have the opportunity to be successful. It is a time for children to learn new and exciting things, to make friendships, to try out their wings, and to learn to be a part of a group while retaining their unique individuality. In believing that every child has his or her own "special needs," it has always been the policy of the JCC to be a school that includes all children.

When a child is having difficulty in the classroom, we will try to work together with parents, teachers, and school administrators to determine what is preventing the child from having an optimum experience. Then together, we will try to come up with an individual action plan to meet the child's needs. Sometimes this will include asking the parents to set up an assessment of the child in such areas as speech and language development, a psychological assessment, or something as simple as a hearing test.

Occasionally it is determined that a child needs to be withdrawn from the Early Childhood Learning Center. This is only recommended after very careful observation of the child and ongoing meetings with the parents. One or more of the following conditions must be present to suggest exclusion: the child's behavior is harmful to himself or the other children in the program; we are unable to meet the individual needs of the child; or the child's behavior is disruptive to the point of preventing the other children from learning. This is done only after all reasonable options have been attempted. This decision is made with input from the classroom teachers, the parents, and the school administration.

Discipline

The JCC staff believes that camp/school should be a place where all children can have the opportunity to be successful. It is a time for children to learn new and exciting things, to make friendships, to try out their wings, and to learn to be a part of a group while retaining their unique individuality. In believing that every child has his or her own "special needs," it has always been the policy of the JCC to be a camp/school that includes all children.

It is our policy to use conscious discipline, and positive reinforcement whenever possible in eliciting proper behavior. It is our belief that one of the most important things that children learn in Early Childhood is how to get their needs met in socially acceptable ways. Therefore, a child needs patient, loving adults to model the appropriate negotiation and problem-solving skills for them to become successful and non-violet members of a group. Corporal punishment, yelling and humiliating tactics are never permitted. Parents will be notified of any problems to ensure that we work together to help our students. Behavior that is either dangerous or disruptive to the teaching atmosphere cannot be permitted. The school does reserve the right to require parents to pick up any child who is unruly.

For more information on Conscious Discipline by Becky Baily please visit www.consciousdiscipline.com

Biting and Young Children

In children under three years of age, biting is often an expected response. Young children bite others for various reasons. They do not have a good enough command of language to get their needs met and unfortunately, biting often accomplishes their goal.

Biting is quick and is rarely premeditated. It happens in the blink of an eye. Biting is also considered to be contagious. When a child is bitten, that child will often imitate the behavior and bite another child. In children under three years of age, biting is considered to be developmentally typical behavior. After three, it is considered a discipline problem and is handled in a different manner. However old the child is, biting is a very upsetting incident for the biter, the victim and the families of both children. While we know the causes of biting and that it is normal in young children, we do take the situation very seriously.

How We Approach Biting in the Classroom

When a young child bites another, we offer comfort, wash the area with soapy water and apply ice. We also give the victim the words to use should this type of incident occur again. We tell the child to say, "ouch, don't bite!" in a loud voice. Next we take the biter aside, (who is also probably quite frightened by now) and get down to his or her eye level and tell the child in a stern voice that biting hurts and that he or she may not hurt his or her friends. We try to determine whether the bite was out of frustration, territorial, inquisitive or provoked. Then we try to give the child the words to use in a future situation. "I know that Billy was too close to you and it bothered you; next time say "please move". It is the policy of the school to notify the parents of the biter, as well as the parents of the child who has been bitten. We do not give out the name of the child who has bitten. We further ask parents not to come into the classroom and scold the child who has bitten their youngster. We will handle all discipline problems that occur during school hours.

When a child has bitten several times, the teacher will begin to "shadow" that child. This means that the child will be close to one of the teachers at all times until we believe that the biting phase has passed. During shadowing, the teacher will catch the child in attempts to bite and will try to talk the child through the correct way to handle the situation. If shadowing doesn't work and we believe that the behavior is either dangerous to the other children in the class or is taking away from the quality of the program, we will ask the family to withdraw the child for a determined length of time. The faculty and the administration will determine whether or not a child needs to be withdrawn based on several considerations, including: severity of bites; frequency of occurrence; and reason and extenuating circumstances. Each case will be handled individually. The parents will be notified and consulted from the beginning. We have excellent staff-to-student ratios. Our staff is trained in how to deal with biting, as well as other challenging behaviors. The good news is that it is rare that a child bites another after the age of three. With correct, immediate, compassionate handling, biting is just another childhood stage that we will get through.

Clothing for Preschool

Each child should wear simple, comfortable play clothes which can be managed independently while using the bathroom. Clothes with elastic waists are ideal. Do not dress your child in clothing that has to keep especially clean. We encourage the child's use of materials, and we would not like clothing to inhibit a child's freedom to investigate and explore. While we will make every reasonable effort to provide smocks, the school will not be responsible for clothing that might get torn or damaged during art or play activities. Also remember that closed-toed shoes are ideal for our active play periods. Please avoid sending your child in clothing with superhero logos.

Conferences and Communication

The school will provide an opportunity for parents to learn about their child's progress and needs through individual progress reports sent home in the fall. Conferences will be held once during the school year. Should a question or problem occur, we are always available to meet with you. Curriculum, themes, skills, classroom documentations, schedules, and important flyers will be posted on each classroom bulletin board.

School news, program flyers and updates will be sent via Brightwheel and emails. Brightwheel is our main form of communication. You will receive updates of activities throughout the day. You can watch your child's day unfold with snap shots delivered to your mobile device. Stay in touch with your teachers. Easy digital check-in/check-out with personal passcodes. Invite grandparents and caregivers to receive information through Brightwheel.

It is important that we have everyone's e-mail address so that we may communicate school events on a regular and timely basis.

Cubby Notes

If you wish to send a note, invitation, etc. home to the parents of the children in the class, please remember that it directly reflects on the school. Therefore, please keep the following in mind:

- Anything going into a child's backpack or into the cubbies must be approved in advance by the Director.
- We would prefer that birthday invitations and thank you notes be sent out through the mail.
- We will gladly provide a class address list.
- Remember that Valentine's Day, Halloween, Christmas, St. Patrick's Day and Easter are not celebrated at the JCC and we cannot pass out cards or candy in class.

The purpose of the children's cubbies is to keep parents up to date on school happenings and business. Thank you for your cooperation.

Child Centered Approach to Education

The JCC Early Childhood Learning Center strives to give each child a balanced early childhood education. Through creative, hands-on learning, the children will explore concepts that enhance their social and emotional, intellectual, physical, and cultural skills. Our weekly program includes literacy, perceptual activities, music, outdoor play, art, storytelling, critical thinking skills and comprehension, manipulative toys,

learning centers, dramatization, dance, science, cooking, and Kabbalat Shabbat. Children visit with our art, music, and Judaic specialists weekly.

An Integral piece of the curriculum is projects or in-depth learning. Project work offers children and teachers opportunities to come together within the environment and deeply investigate topics that are of interest to the children. Along with High Scope we integrate Building Language for Literacy in the Three's and Land of the Letter People and Handwriting Without Tears in Pre-K.

One of the BEST ways to get children interested in what they are learning is to make the learning ACTIVE!

Here are the ingredients for active learning:

- 1. Materials: The materials can be used in many ways and are open-ended. The materials include natural and found materials, practical objects, large and small objects. In order to really understand the materials, the children will need time and space to use them.
- 2. Manipulation: The activity should use as many senses as possible. The children should have the opportunity to combine and transform materials.
- 3. Choice: The children should have the opportunity to participate in activities that grow from their personal interests. (The children will want to participate if they are interested in what they are being exposed to in the classroom.)
- 4. Language From the Children: The children should be able to describe what they are doing, so they can realize that they are indeed learning. They should be given the opportunity to talk about their experiences.
- 5. Support From Adults: The adults should use adult-child interaction strategies and form partnerships with the children. The adults should help the children understand where they are developmentally. They should also use the materials that the children are using in the same way and ask about their intentions with the material.

The Jewish culture has a wonderful tradition of teaching Jewish values through stories, melodies and positive engagement starting at a young age. We utilize *The Rosenfeld Legacy Project: Exploring Jewish Values Through Children's Literature- Early Childhood* from the Jack and Harriet Rosenfeld Foundation Program in Jewish Education from the University of Miami. Its purpose is to build students' understanding of Jewish values and discover ways we live these values. We also utilize PJ Library books to explore the meaning of the Jewish holidays, their customs, and traditions. We have many celebrations to experience and learn about the Jewish holidays.

Diversity Statement

The JCC does not discriminate in the enrollment of children or selection of staff or volunteers upon the basis of race, cultural values or beliefs, age, gender, national origin, mental or physical disability, or status as a veteran.

We acknowledge a primary responsibility to bring about collaboration between the home and school in ways that enhance the child's development. We have committed ourselves to recognizing that children are best understood in the context of family, culture, and society, and respect the dignity of each family and its culture, language, customs and beliefs.

Decisions that have a major impact on children, such as enrollment or placement, are never made on the basis of a single developmental assessment or screening device but are based on multiple sources of relevant information, particularly observations by teachers and parents. Developmental assessments and observations are used to plan appropriate curriculum for children who have special learning or developmental needs.

Center Membership

Family membership in the JCC is required of all school registrants. Dues must be current prior to admittance into the school program. Every family must select one of the pre-approved payment plans for their tuition (payment in full for the school year or Electronic Funds Transfer). Families must be up to date with payments for children to remain in school. For specific details of agreement, please refer to the ECLC application.

Hours of Operation

The part-time school program begins at 9:00 a.m. Please do not drop children off earlier since this takes away from teacher planning time. Our VPK program begins at 9:30 a.m. Pickup is at 12:30 p.m. or 3:00 p.m. depending on the program you are registered for. As a courtesy when a parent needs to pick up a child later than the scheduled pick-up time, the child will be put in our extended care program and charged a fee of \$10 per hour.

The full day program opens at 7:00 a.m. and school closes promptly at 6:00 p.m.

School Out Days

School out days are optional, and any 2, 3, or 5-day students can register. Fee vary depending on the program they attend. For children who are year-round (12 months), and attend 5 days a week, the cost of School Out Days is included in tuition.

Late Fees

After a child's scheduled pick-up time, parents are given a four-minute grace period. At five minutes after the dismissal hour, you will be charged \$5, plus \$1 for each additional minute. At pick-up your child's teacher will have you sign a **LATE PICK-UP**FORM. Your credit card will be charged accordingly. Continued late arrival may lead to us requiring you to enroll for a program with longer hours or termination of services.

Grievance Procedure

Customer service is very important to the staff at the JCC. Your family is the reason we come to work every day. If you have a problem, a question or need our help, don't hesitate to call the administrators:

Sr. Director of Children's Programs – Amanda Jacobs (321) 233-1115 ECLC Curriculum Specialist – Xiomara Sanchez - (407) 387-2749 ECLC Office Manager – Selah Levin (407) 387-2746

If you have spoken with your classroom teacher and do not feel fully satisfied with the solution, the next step would be to contact Amanda Jacobs. If you wish to bring your point further, you may contact the CEO. With a cool head and mutual respect, it is our belief that all issues can be resolved in a "win-win" manner.

Health Policies

Children must have a health form and shot record on file prior to beginning school. A missing or expired physical and immunization form will result in the child not being able to attend school until the missing forms are brought in. A child should not be sent to school if he or she is not feeling well. Please notify us if your child has been exposed to a contagious disease. We will keep your name confidential, but it is very important that we let parents know what signs and symptoms to watch for. If the health concern is specific to a classroom, either a letter or bulletin board posting will be used to notify parents. Parents will be notified by Brightwheel if the health issue warrants a school health advisory. Children may not attend school with any of the following symptoms:

- Chicken Pox Excluded until all lesions are dry and scaly.
- Conjunctivitis Requires the child to be on prescribed medication for a full 24 hours, in addition they must have a health care provider's note with diagnosis and the date/time that they were seen.
- Croup Excluded the entire next day. Treatment must be in progress at least 24 hours before child may return.
- Fever (100.4°) Excluded the entire next day. Child must be fever-free for 24 hours without the aid of fever-reducing medicine before returning.

- Diarrhea (2 or more loose watery stools in 8 hours) Excluded the entire next day. Must be free of symptoms for at least 24 hours before the child may return.
- Fifth Disease Pregnant women should consult with their physicians about their immune status and risks of infection.
- Head Lice, Scabies Child may be permitted to return to school the next day only if treatment has occurred and been verified. Verification of treatment may include a product box, box top or an empty bottle. Children must be checked by an administrator prior to re-entry to the school.
- Strep Throat Excluded the entire next day. Treatment must be in progress at least 24 hours before child may return.
- Severe cold with sneezing and excessive nose drainage.
- Bronchitis, which may begin with hoarseness, cough, and a slight elevation in temperature. The cough may be dry and painful and then become loose.
- Rashes that have not been diagnosed by a physician.
- Pain
- Any of the usual childhood contagious diseases. Some of these are: measles, mumps, rubella, chicken pox, roseola and Fifth Disease, and COVID-19.
- Herpes infection (fever blisters) in the mouth or on the lips, often at the site of broken skin. Infections are usually mild but can become very painful and make eating difficult for the child.
- Vomiting 2 or more episodes in the previous 24 hours. Excluded the entire next day. Child may return no sooner than 24 hours after last episode.

Minor bruises, scratches and scrapes are treated as such. Should something occur which we feel requires the attention of a physician, you will be notified immediately.

If a child develops any of the conditions requiring exclusion while at the ECLC, parents will be personally notified and will have to pick up the child within one hour. A sick child will rest comfortably in an office under close supervision. Parents will be given written notification of illness and school restrictions, which must be signed by a parent or guardian. In order for a child to return to school in less than 24 hours after being sent home, they must have a note from a medical provider stating that they are non-contagious and may return to group care.

Children who are out sick for three or more days must bring a doctors note.

Prescription Medications

For prescription medication to be dispensed by the school it must be in the original prescription bottle. The name of the doctor, child and directions must be written on the label. Parents must administer the first dose of medication from a new bottle. Parents must come into the office to fill out a medication authorization card stating

the time and amount of dosage and the name of the medication to be given to the child. Medication to relieve pain or reduce fever will not be administered, except in rare circumstances, since children with fever or in pain should not be in class. It is against the law to send any medication in the child's lunch bag or box (since it could get into the hands of the wrong child). All prescriptions must be brought to the ECLC office.

For children under the age of 2, both prescription and non-prescription medications may be administered only when in the original container. Non-prescription medications must be supported by a physician's note. In addition, a medication card must also be completed, signed by a parent and updated every two weeks.

Sunscreen

Parents who would like sunscreen applied to their child's face and arms must provide the sunscreen marked with the child's name. A medication card must also be completed and signed by a parent.

Medication Delivered by a Device (ex. Epi-Pen, Inhaler, Nebulizer)

In order for medications to be delivered to children by a device, the following procedures will be followed:

- Parents or a health care professional provide written instructions on indications for use that includes signs and symptoms that the medication is needed.
- Parents or a health care professional demonstrate use of device and any special care after use to all staff who will be administering the medication.
- Documentation of the demonstration for use and care is made on the medication form including date and staff in attendance.
- Medication is given only by staff trained on use of device.
- Training on use and care of the device is provided annually or as needed with staff or device changes.
- A list of staff members trained to administer medication using the device is listed on the medicine card.

Immunization Policy

For the health, safety, and welfare of both staff and students, the Rosen JCC's Early Childhood Learning Center follows all State of Florida vaccination requirements for students entering our center. Documentation of compliance with these requirements must be provided for all students. The center will monitor on-going vaccination

compliance for children 2 months to 2 years. This follows the standards and policies of the American Academy of Pediatrics, the Center for Disease Control and the American Council on Immunization and Prevention. There are no religious exemptions to this policy. Medical exemptions will be reviewed by the Director with medical consultation as necessary.

Toilet Training

It is the policy of the JCC to work closely with parents during the toilet training stage. This can be either a very simple or emotionally charged period, depending on how it is handled.

Please notify the classroom teacher when you begin toilet training. As long as your method is developmentally appropriate, we will work closely with you to ensure continuity of plan. Once your child is 80% successful using the toilet at home, it's time to begin in the classroom. Teachers will work with parents to set up a routine (much like the one you use at home) to complete your child's toileting skills. Teachers will not take children to the bathroom every 30 minutes. This would only serve to train the teacher, as well as interrupt your child's play. Rather, the teacher will have certain routine times to take your child and will also expect your child to voice the need to go at other times. Be sure to send in extra clothing during this learning time. For sanitary reasons, children may not come to school without diapers or pull-ups until they are 90% accident-free. Remember, your child's age when he/she is fully independent on the toilet is simply another developmental milestone in the growing years-relax and enjoy them.

Sometimes, due to an absorbing activity, an upset bowel system, or when a child just doesn't want to give in to his body demands, a child may soil himself. On the first day of school, please be sure that we have a ziplock bag with a complete change of clothing from underwear out. Your child's name should be marked clearly on the ziplock bag. The teachers can further assist you as your child begins learning to use the toilet.

Issues of Custody

Family conflicts can have a substantial impact on the children involved and school personnel. We cannot allow personal family disputes to adversely affect the children or the operation of the school. We will strive to remain impartial in all family disputes. We will not voluntarily meet with, or assist, a parent's representative involving a dispute between parents. This includes giving out lists of who picked up the child at school or attendance information without a court order. We require that parents agree that either one, both or neither will be permitted to pick up the child. If

the parents cannot agree, we have no choice but to require that the child be removed from the program. We will honor all court orders.

The school cannot be the messenger between parents. Please do not send messages or supplies (other than those needed by the child) to the school to go from one home to another. One copy of newsletters, notes, memos, etc. will be placed in the child's cubby. If you wish to have duplicate sets made up, please notify the teacher and specify where it is to be sent. The same applies for phone calls. One parent will be notified of upcoming events, conferences, injuries, etc. If both parents wish to be called, let us know.

As a social service agency, we take very seriously our responsibility to help families in crisis. We want to help our children and their families. We believe that we do this best by remaining impartial and by following the policies, which allow us to serve all our children.

Reporting Suspected Child Abuse/Neglect

The Jack & Lee Rosen Early Childhood Center considers child abuse, in any form, a serious issue. Under state law all staff personnel are mandated reporters and are required by law to report any suspicion of abuse or neglect to the Department of Children and Families. We **must** follow the Florida statute for mandatory reporting. Staff personnel must make such referrals whenever they have reasonable cause to believe that a child might have been harmed by anyone, including non-family members. If we fail to report any suspected child abuse or neglect, we could be subjected to criminal penalties.

Food Policies

- Food provided by the JCC at the facility shall be Kosher, dairy, vegetarian or fish
- Some foods that DO NOT require kashrut (Kosher) certification are:
 - o All fresh fruit
 - Pure fruit juices (with the exception of grape juice)
- Do not mix meat and dairy.
- Pork or shellfish should not be brought into our program.
- At lunch children may not share foods.
- Be sure to observe all "Kosher for Passover" recommendations.

Birthdays

If a child's birthday falls within a school year, advance arrangements may be made to plan a birthday snack at school. It is important that we remain mindful of our healthy habits initiative and school-wide curriculum. Children are learning every day about healthy food choices and lifestyles. With this in mind you will find alternatives to cookies, cakes and cupcakes when planning a classroom celebration for a birthday or holiday.

- Fruit kabobs
- Mini bagel and cream cheese
- Fruit parfaits
- Fruit Salad with whipped cream
- Banana boats
- Rice cake faces with cream cheese and raisins
- Veggies and dip
- Apple slices with honey, yogurt or soy butter
- Fruit Popsicles

Be sensitive to Shabbat (the Sabbath) when planning birthday parties. Many of your child's classmates might attend synagogue and would appreciate birthday parties offered on Sundays, or late afternoon Saturday.

If you plan to have a home birthday party for your child, please do not ask the teacher to distribute invitations unless you have invited all the children in your child's class. Please send those invitations in the mail. We do not want any child to feel excluded.

Infants and Babies

Parents are required to bring in daily bottles prepared at home. Number of bottles and quantity should be based upon your baby's nutritional daily needs, should be clearly labeled, and teachers informed of name and type of formula. Prepared bottles containing formula may be stored in the refrigerator for up to 48 hours. Bottles may not contain solid foods, i.e. cereal, fruit, etc. mixed with formula or milk, unless advised in writing by a healthcare provider. Breast milk may be refrigerated for up to 24 hours thawed. Frozen breast milk should be clearly labeled with name and date and may be stored for up to 2 months. Since bottles may not be refilled at school, parents should provide teachers with a clean, sterilized empty bottle and spare formula to keep for use if needed. Staff will not offer solid foods and fruit juices to infants younger than six months without a healthcare provider's note.

Infants will be placed in cribs on their backs. Infants will be allowed to sleep on their tummies when they are able to roll over by themselves and choose to stay in that

position. Parents wishing to have their infants placed on their stomachs must provide written communication from their healthcare provider. Children under 12 months may not bring loose blankets or stuffed animals, per American Academy of Pediatrics recommendations. We cannot have blankets and toys in cribs, but sleep sacks are acceptable.

Medications, including both prescription and nonprescription, and routine medications, may be administered only when supported by a physician's note and kept in original container. In addition, a medication card must also be completed, signed by the parent and updated every 2 weeks.

Lunches and Snack at School

Children who are registered for classes that extend beyond 12:00 are expected to bring their lunch to school or order lunch through the JCC. Parents are required to send lunches in a lunch box with a thermos for a drink, including a freezer pack or frozen beverage to keep the lunches cool. Be sure to label the lunch box, all parts of the thermos and any silverware that you send.

We do offer parents the opportunity to purchase hot lunches daily. Since we order exact amounts, lunches must be ordered in advance. Please order online at www.rosenjcc.org/lunch.

Lunch is a pleasant, social, learning time for the children. They are encouraged to taste everything, finish what they can, and share pleasant conversation with their friends and teachers. Children are not forced to eat at any time. Leftover foods that will spoil are thrown out. Unopened packages will be sent home. Parents will be notified by the teacher if there is a change in their child's appetite or if there is a particular food that their child is choosing not to eat. If you have special feeding needs for your child, please speak with your child's teacher.

Children with peanut butter allergies will be included in all classrooms and accommodations must be made to ensure their health and safety. For some children this is a life-threatening allergy. If your child is placed in a room where we have identified a peanut allergy, the room will be a peanut-free environment. Many times, this feels burdensome to parents; however, we recommend that you look at this as an opportunity to teach inclusion, tolerance and wider food choices.

Please send a healthy snack with your child daily for the morning and afternoon.

Registration Procedure

Fall 2021 registration will take place on the following schedule:

- 1. Fall Registration information will be sent home mid-January.
- 2. Early Bird Registration fees will be effective till March 1.

School Staff

The Center's school staff has been carefully selected for their training and experience in early childhood education. Our teachers are talented, well- trained, creative, highly motivated individuals who provide love, instruction, and guidance to the child, as well as support and aid to the parents.

Parents as Partners

Our school believes that two-way communication between parents and the program is essential. Parents know their children best and are the principal influence in their children's lives. It is important that staff and parents build mutual trust and respect and that parents feel supported and welcomed as contributors to the program.

Seating at Special Events

The school is proud to offer numerous special events throughout the school year. There will be at least two school-wide events where your child will perform for their parents. Doors to the auditorium will be opened 30 minutes prior to the event for seating. We ask people not to arrive any earlier to save seats. To do so would cause an unsafe crowd of people in the lobby. To be fair to everyone, including our working parents, the saving of seats will not be permitted.

Security at the School

To ensure that all of our children and families are in the safest environment possible we need everyone to practice the following:

In the Car

- Drive with caution in the parking lots-observe the 5-mph speed limit.
- Look behind you and to both sides before pulling out of a parking spot.
- Keep all children in car seats and seat belts until the car is at a full stop.
- Follow designated drive patterns. Park in the front parking area only.

- Never park in fire lanes or up against the building, unless instructed by a staff member to do so. Doing so prevents emergency vehicles from access and presents a security risk.
- It is against the law to leave children in cars unattended (for any length of time).
- Cell phones are distracting and should be turned off when you enter the JCC parking lot.

In the School

- Bring photo ID with you into the building at all times. All members must "swipe" their fob as they enter the building.
- Use your key fob every time you enter through the ECLC doors.
- Remind children not to run down the hallway or lobby.
- Only adults should open the heavy doors leading out of the ECLC wing.
- Do not allow children to pull on the front entrance doors.
- Do not press the handicap button unnecessarily.
- All children must be signed in and out by a responsible person 18 years or older.
- Provide school with an authorized pick-up list for your child. Keep it updated.
- Provide the school with any address or phone number changes.
- If there is ever a change in your child's usual pick-up procedure, please
 Brightwheel the teacher and call the ECLC office. If we have not been informed
 of any different arrangements, we will not have the authority to release your
 child without your permission. Please reserve any last-minute changes to
 bona fide emergencies.

You can help us keep dismissal time free of confusion. No child will ever be allowed to leave school with anyone but the parent or designated authorized pick-up person without written or verbal permission and proper ID. Our staff will not release a child to any adult that appears to be intoxicated or otherwise impaired. The school will keep the child until an alternate authorized pick up person can come and pick up the child. This policy is for your child's safety and your family's protection.

Cell Phone Restrictions

For safety reasons, we require that cell phones not be used:

- In the JCC parking lot
- Upon entering the school
- When walking in the school halls
- When in classrooms

Campus Evacuation

Each parent is required to provide us with all updated phone numbers including home, work, cell, or other appropriate numbers. In the event of a campus evacuation, you will be notified through Brightwheel with a location for immediate pick-up. The evacuation site is My First Academy at Buena Vista, 11508 South Apopka Vineland Rd, 32836. In the event of a weather alert, please follow appropriate instructions.

*Kabbalat Shabbat

Feel free to join your child any Friday at our Kabbalat Shabbat celebration. Please observe our rules of decorum as we teach our children proper manners:

- Sing, dance and celebrate, but do not talk with other adults during the program.
- Turn off all cell phones before entering the auditorium.
- Take crying or disruptive children out of the room until they can return in a calm matter.

TV and Video Policy

The Jack & Lee Rosen Early Childhood Center does not allow the use of televisions or videos in the classroom.

Temporary Situations

Please notify the school if you plan to be out of town, if either parent is hospitalized, or of any other emergency or unusual situations. This information should include who will be responsible for the children, who we should contact in an emergency, carpool changes, etc. This information also enables us to effectively help your child since home disruptions may affect his or her behavior at school.

Parent Expectations

As part of the mission of the JCC Early Childhood Learning Center, it is our goal to provide a stimulating, nurturing environment for our children, our families and our staff. We believe that to achieve this goal it is important that parents and staff work together. You can expect a high-quality early childhood experience, a rich Judaic program, a willingness for us to be flexible and put individual needs first, plus outstanding customer service. For the school to function best, we have listed our most important expectations for our parent body. From this point on, parents, staff and children will be referred to as our school community. Your cooperation is needed and appreciated.

Social media is a wonderful way to stay connected and informed. While we support everyone's right to free speech, we hope that you will write respectfully about our school, staff and the JCC. If you have a grievance, we hope you will give us an opportunity to address and respond to it in private by following our procedures.

Common JCC gathering areas such as lobbies, hallways, the pavilion, the gymnasium and outdoor spaces should be used respectfully and children under the age of 12 must be supervised by a parent or guardian at all time.

Enrollment and Expulsion Policy

A positive and constructive working relationship between the school and parent is essential to the fulfillment of the school's educational purpose. Thus, the school reserves the right not to extend the privilege of enrollment or re-enrollment to a student if the school reasonably concludes that the actions of the parent make such a positive and constructive relationship impossible or otherwise seriously interferes with the school's accomplishment of its educational purpose. Moreover, the school reserves the right to expel any student at any time if, in the judgment of the Early Childhood Director, conduct of anyone directly associated with the student, including but not limited to the student's parent, in or out of the school, is not keeping with the school's accepted standards and principles. There will be no refund of current monthly tuition where such enforced withdrawal occurs, and any unpaid balances are payable in full according to the individual agreement. If, for any reason, it is in the best interest of the school, the school also reserves the right to withdraw an offer of enrollment or re-enrollment at any time, and to nullify an executive enrollment agreement.

School Absences

In an effort to advocate for the safety and well being of all children, we are requiring parents to notify your classroom teacher through the Brightwheel app if their child is not attending school. This message should be sent prior to 10 a.m. If the message has not been received by this time, ECLC personnel will contact the child's parents to check on their status. If ECLC personnel are unable to reach the parent, emergency contacts will be notified.

***Open Door Policy**

Parents are welcome visitors in the program at all times (for example, to observe, eat lunch with a child, or volunteer to help in the classroom). Parents and other family members are encouraged to be involved in the program in various ways, taking into consideration employed parents and those with little spare time. As visitors in our classrooms, please be respectful of what is happening and keep your conversations

with staff at a minimum. Be aware of your child's needs and ability to separate from you.

Courtesy and Respect

One of the most important values that we try to teach our children is to treat all persons the way they wish to be treated, and to always behave in a respectful, courteous manner. Children learn from example. It is expected that all members of the school community abide by the following guidelines, so that we serve as proper role models for our children:

- 1. Speak in a respectful manner to staff, parents and children.
- 2. Please follow the appropriate grievance procedure should you have a concern or issue to be addressed (as listed in parent manual on page 7).
- 3. When discussing sensitive topics, speak privately with the person it concerns. This includes not talking about your children in their presence.
- 4. Calling parent meetings to discuss school related issues may only be done by the administration. Please give us the opportunity to try to be helpful.
 - A. Administrators or ECLC Chairpersons must be notified of all authorized committee meetings.
- 5. Cell phone courtesy
 - A. Cell phones must be on vibrate or mute at Kabbalat Shabbat and other school-wide programs.
 - B. Please accept emergency only calls during meetings or conferences and take them outside.
- 6. Program Etiquette
 - A. Please refrain from talking during performances, Kabbalat Shabbat and when we have speakers.
 - B. Please take disruptive or crying babies from the room.
 - C. Follow photography instructions for each program.
- 7. Discipline
 - A. It is inappropriate to discipline children other than your own at school.
 - B. Please share your concerns with staff.
- 8. Classroom Courtesy
 - A. While parents are welcome to visit the program at any time, please:
 - i. Enter quietly if the class is in the middle of an activity.
 - ii. Follow the teacher's advice as to how long you should remain in the room.
 - iii. Please do not play with your child in a classroom that does not have a teacher present.

Privacy

The privacy of our school community is a critical cornerstone of our values. To respect this, all parents should refrain from gossiping about children, parents and staff.

Again, should you have a concern, please let us know and we will try to be helpful.

Statement of Confidentiality

Children's records will be confidential. Access to records will be limited to the Director and team supervisor in order to plan appropriately for each child's needs. Classroom anecdotal records, conference forms and notes regarding parent conversations will be kept by the lead teacher in the classroom.

Individual records will be kept in a locked cabinet either in the classroom or administrative offices. Parents will have access to all records and information will not be shared outside of the facility without written permission from the parent or guardian.

Children's records will be used to screen and assess growth and development. This information will be used for referrals to area specialists, individualized plans for children, and parent-teacher conferences.

Parent Orientation/Education

We believe that the parents are the most significant people in the child's life, and we strive to motivate and empower the parents to develop the skills needed to be effective and confident nurturers and educators of their children. To ensure the success and readiness of each child, parents and school faculty need to work closely together to guide, teach and set limits for our children. Parent meetings will be offered to discuss important new school policies and procedures. It is a required condition of enrollment that all parents attend one of these meetings. Your questions and concerns will also be addressed. It is strongly encouraged that all new parents attend parent education workshops offered at various times throughout the year.

Jack and Lee Rosen Jewish Community Center | 11184 S. Apopka-Vineland Rd. | Orlando, FL | 32836 tel: 407 | fax: 407.387.5331 | www.rosenjcc.org

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^{*}Once COVID restrictions have been lifted.